



The Center for Rural Health Innovation seeks a bilingual Caseworker to assist the Health-e-Schools Burke County Program Director and CRHI team to establish service plans for Health-e-Schools telehealth patients. This Caseworker is a new position that would accept phone calls, provide assistance and support to families for telehealth visits, medications and referrals. This employee would work with the Health-e-Schools team to provide patient and family communication as well as referrals, interpretation and translation services.

The hours are 10-20 hours per week with pre-approved flexibility in scheduling. Also, there is the option of reduced hours in the Summer and during school breaks.

CRHI is a non-profit organization with the mission of improving access to quality healthcare in rural communities using health and communication technologies and is based in Spruce Pine, NC. The Health-e-Schools program is in its 11th year of operation, offering quality primary care to public schools in eleven NC counties.

This position would require regional traveling and working from home, with adequate home internet speed. Orientation would be conducted in Spruce Pine, NC.

Required

Fluent in Spanish & English

Communicate effectively in writing and verbally, both in English and Spanish

Current Driver's License and transportation for local travel (within 100 miles)

Preferred

High School Diploma or Equivalent

Computer literacy that meets the responsibilities of the position

Familiarity with Guatemalan Dialects

Experience in working with Immigrant Populations

Compensation and Benefits

Compensation range is \$18-20 per hour – dependent on education and experience, 10-20 hours per week. Benefits include 12 paid holidays; 5 days of annual paid time off; mileage reimbursement; professional development opportunities; and a family-friendly work environment. CRHI is a certified living wage employer.

Visit our website for more information about the Health-e-Schools program:
www.health-e-schools.com

Please send a copy of your resume and a letter of interest to jobs@crhi.org

Additional Information

This bilingual case worker would report to the Burke County Program Director and work with the Health-e-Schools team to develop service plans for students and telehealth patients. This employee would need to have or develop an awareness of local cultural diversities. This position would involve;

- Accepting calls, providing assistance and support to families in regards to telehealth visits and medication referrals
- Working with the Health-e-Schools team members/school nurses to organize and schedule healthcare visits for patients and their families who need support
- Occasional, localized travel to Doctor visits for the purpose of translation.
- Participation in local advocacy groups
- Becoming familiar with support services in the Health-e-Schools service area that provide assistance to families in need
- Educating patients and their families about community resources to increase their knowledge of appropriate referrals
- Documentation of interactions with patients and families